

# Allan Francis Biagtan Zabala

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<http://www.chanos2.com>



To be a part of a company's software development team responsible for the design and development of programs for customers using any technologies such as PHP, Ajax, Java or .Net Technologies

## Field Experiences

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### **Web Developer**

*Allsec Technologies., Market Market, Fort Bonifacio, Taguig (April 2007 – April 2008)*

- Responsibilities include the development and maintenance of web pages based on the approved design by the customer.
- Technologies used includes but not limited to xHTML + CSS, Javascript, PHP and Flash.
- Core tools used are Photoshop and Dreamweaver.
- Web applications used for web development are phpBB for forums, WordPress for blogs and Prostore for e-commerce sites.

### **Layout Artist/Supervisor (Internet Café Department):**

*Strings Computers and Technologies., Perez Blvd, Dagupan City (September 2006 – December 2006)*

- Responsible for design and production of PVC cards based on the customer's needs.
- Create designs based on the customer's liking to be printed on tarpaulin
- Responsible company's Internet Café department with 7 system units including repair and maintenance of the said units.
- In charge of delegating tasks to On the job trainees

### **Technical Support Representative:**

*Clientlogic Philippines Inc., Loakan Road, Baguio City (December 2005 – June 2006)*

- Delivered quality performance through phone technical support and quality customer service solutions to Bellsouth Fastaccess DSL customers pertaining to DSL connectivity issues and PC technical problems
- A tier 1 agent on the team included on the ace band due to a number of good surveys received from satisfied Bellsouth Fastaccess DSL customers.

## Other Experiences

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### **Thesis Project:**

*Porta Vaga Commercial Building, Session Road, Baguio City (2004-2005)*

- The project automates the computation of bills and payment for every tenant in the building and keeps track of records of over dues and penalties made by each tenant

- Responsible for programming the bill computation module and reporting module of the thesis project
- Visual Basic 6.0, Crystal Reports 9.0 and Microsoft Access XP are extensively used during development

**On-The-Job Trainee:**

*Max Drive Internet Café, Barangay Trancoville, Baguio City (180 hrs, Summer 2005)*

- Assisted in installing and configuring the shop's network
- Responsible for basic computer and network maintenance

**Freelance Computer Troubleshooter:**

*JLN Computer Shop, Upper Bonifacio Street, Baguio City (2000-2001)*

- Volunteer work for the maintenance of 10 computers.
- Kept the owner of the shop updated in gaming trends to keep up with the competition

*Max Drive Internet Café, Barangay Trancoville, Baguio City (2002-2004)*

- Volunteer work for the maintenance of 15 computers
- Assisted in installing and configuring the shop's computer network and desktop security
- Kept the owner of the shop updated with desktop security for reduced maintenance of computer units caused by customer usage.

**Summary of Skills**

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xHTML + CSS literate  
 Have proficient knowledge in database design and SQL - literate  
 Have proficient knowledge in computer troubleshooting  
 Knowledgeable in web design, graphics design and print design  
 Works well in both individual and team environments  
 Willing to work extra hours to finish an assigned job  
 Eager and willing to enter into training required

**Tools of the Trade**

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Programming:

xHTML + CSS, PHP, Javascript, Visual Basic 6.0, C

Database Administration:

MySQL, Microsoft Access XP

Design and Development:

Adobe Photoshop CS3, Adobe Dreamweaver CS3, Adobe Illustrator CS3, Adobe Flash CS3

Operating System:

DOS, Windows 95, 98/ME, XP, Vista, Ubuntu

## **Certification**

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Civil Service Examination Qualifier (Professional Level) (April 2, 2006)

## **Educational Background**

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### **College (B.S. Information Technology):**

- *Saint Louis University*, Bonifacio Street, Baguio City (2000-2004)
- *AMA Computer College, Dagupan Campus*, Mayombo District, Dagupan City (First Semester, 2004)
- *Saint Louis University*, Bonifacio Street, Baguio City (2005)

### **Grade School – High School:**

- *Edna's School*, Tapuac District, Dagupan City (1990-2000)

## **Character Reference**

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### **Denise Ocampo**

Project Coordinator

*Allsec Technologies, Market Market, Global City, Taguig*

Telephone No.: 09173652800

### **Michelle Soriano**

Team Coach – Bellsouth Account

*Clientlogic Philippines Inc., Baguio City*

Telephone No.: 09179262695